



Bruce Steele Owner (We can help)

Tech Support and Remote Access

Remote access is also a service that we offer if you are having problems with your PC and don't have time to bring it to us. Not all problems can be fixed via remote access.

Cost of \$20 per hour (minimum of \$20.00)

Computer Upgrades

Do you want to upgrade to Windows 10, We can still do that if you have Windows 7 or 8.

Cost \$40

Computer Repair

Do you want Affordable Computer Repair We can help

\$20 per hour plus parts

Restoring computer to Factory Settings

Restoring a computer to its **Factory Settings** refers to performing a restore of your computer to its original configuration as it first was when it was purchased.

Restoring a computer to its factory settings will delete all personal files: music, movies, pictures and any installed software applications or drivers that were not included in original configuration

Cost \$40

Computer Cleanup

- Install Windows Updates and Service Packs
- Install a Free Anti-Virus (If Anti-Virus Software is Missing or Expired)
- Install CCleaner to keep your computer running good
- Remove Unused Boot-up Programs and Services (Programs that startup with Windows and run in the system tray or background)
- Remove Unneeded Browser Helper Objects (Toolbars, Add-ons, Extensions, Search Providers)

Cost \$60

Data Recovery Services

- We'll assess your hard drive and determine if media can be recovered.
- Attempt recovery of lost pictures and documents.
- 100% Guarantee: no data, no charge. If we can't recover your information, there is no charge to you.

Cost \$40

Make all checks payable to Bruce Steele Owner

Or pay online at wilkesPCshop.net/pay

If you have any questions contact info@wilkesPCshop.net

Thank you for your business!